



Martin Audio Ltd Company - Customs Support Document

This document is for customs clearance purposes for shipments from Martin Audio Ltd Company

Martin Audio Ltd Company
Unit 1&2 Century Point
Halifax Road
Cressex Business Park
High Wycombe, Bucks
HP12 3SL
+44 (0)1494 552082

Martin Audio Ltd Company registration number – 4824341
Martin Audio Ltd VAT number - GB239606545
Martin Audio Ltd EORI number – GB239606545000

XPO / Kuehne & Nagel act as our logistics partner in the UK, collections are made from

XPOLogistics
Technology Centre, DC3 Claudius Way
Wellingborough, Northamptonshire
NN8 2DH, United Kingdom
Telephone: +44 (0) 193 323 5614

Incoterm	Instructions
EXW	Freight forwarder must use importers customs clearance instructions and ensure Martin Audio Ltd Company are not the importer of record. Please consult the consignee for further instructions
DDP – Express	Follow couriers' instructions and ensure 4 copies of invoices are attached to consignment
DDP - Groupage	All freight must follow Europa Logistics instructions

For any queries, please contact kn.warehouse@martin-audio.com

XPO Logistics

Collection Notice

Collection Address	Martin Audio - XPO Logistics Technology Centre - Bay 62 DC3 Claudius Way Prologis Park Wellingborough Northants NN8 2DH
Opening Times	10.30AM - 17.30PM (GMT), Monday to Friday
Frequently Asked Questions	
When is the consignment ready?	The consignment is ready to be collected as soon as our Warehouse has contacted you with the details via e-mail, and confirmation of collection details have been supplied.
What are the opening times?	10.30AM - 18.00PM (GMT), Monday to Friday
What do you need to confirm back?	Please confirm the date the collection will be made, the name of the company collecting, the full name of the driver, and the vehicle registration number, or trailer number.
Is there a restriction on the type of vehicle used for a collection?	Please send only rear loading vehicles that are suitable for Dock Levellers, otherwise the collection will be refused and will need to be rearranged. There is no side loading of vehicles available, and loading onto vans is also not possible unless they have working tail lifts suitable for use with Dock Levellers.
What is a dock leveller?	Dock levellers are well-designed solutions for precisely compensating the differences in height between various lorry floors and ramps. Using a dock leveller, the load can be moved in or out of the lorry in a single horizontal movement.



Site Instructions:

Upon arrival on site please book in at the security gate stating collection reference (which is provided in the original collection notification e-mail). Please find below directions to site.

Other Information

In addition to measuring on time in full (OTIF) and in order to ensure 100% compliance with the requirements set out in this collection manual, we will monitor the following additional detail for each delivery:

- Conformity to the booking in procedure
- Arrival time v.s agreed booking slot
- Conformity of collection paperwork
- Vehicle conformity and safety
- Driver behaviour

Collections will be monitored for each of the above criteria. Your overall performance will be reported to customers each week. The distribution and commercial management teams will follow up on any recurring issues.

Directions and Arrival

From A14 - Exit A14 at junction and join the A45 heading West towards Wellingborough and Northampton. Travel for 11 miles and exit at the A409 (Tesco Roundabout). Take the second exit at the roundabout and go under the A45 and enter roundabout. Take the third exit on the roundabout and re enter the A45 heading East. Follow the A45 for ¾ of a mile and exit left onto Claudius Way. Kuehne-Nagel is the third building on the left. The visitors car park is located at the end of the building.

From M1 - Exit the M1 at junction 15 and join the A508 heading towards Wellingborough and Northampton. After 2 miles the road name changes to A45 from which travel a further 10 miles. At roundabout take the third exit remaining on the A45. After 2 miles exit left onto Claudius Way. Kuehne-Nagel is the third building on the left. The visitor’s car park is located at the end of the building.



Google Map

<https://goo.gl/maps/p1eEXaMkb9N2>



Gate In - Please arrive and sign in at the security gate to allow access to Bay 62 / Martin Audio



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